

### *Welcome from your CEO, Linda Stone!*

**Inside this issue:**

<i>Welcome from your CEO, Linda Stone!</i>	1
<i>Getting to Know Myrna</i>	2
<i>Healthcare News</i>	2
<i>Recognition Corner</i>	3
<i>Joint Commission</i>	3
<i>Contact Information</i>	3
<i>Helpful Links</i>	3

#### **Employee Benefits**

*Medical Insurance  
Dental Insurance  
Vision Plan  
Flexible Spending Acct  
401K Retirement Plan  
Direct Deposit  
and More...*

*Contact:*

[HR@24-hrmed.com](mailto:HR@24-hrmed.com)

#### **Referral Bonus**

*Call and asked about our  
Nurse Referral Bonus  
Program today!*

It's an exciting time for 24HRMED as we continue to grow. We want to be adaptable and responsive to the needs of our employees as well as our customers during this period of growth and opportunity. We fully recognize that you are valuable employees with individual needs and aspirations. We want to connect with you, and offer our support to help you realize your career potential. Accordingly, this Newsletter represents our first step in forging a stronger connection with each of you. We are also enhancing our Website to make it a place you can go to for information and help. We would welcome your input and suggestions for both the Newsletter and Website so we can make them true resources for you and your professional development. Please feel free to send us any other ideas that will allow us to forge a stronger, mutually beneficial connection with you. You may send your ideas to [HR@24-hrmed.com](mailto:HR@24-hrmed.com).

Let me tell you a little about myself, the history of the company, and why I started 24HRMED in the first place.

I came to the United States from the Philippines after graduating from college with a degree in education. I had a teaching job

lined up, but as things turned out, I ended up taking a job with the phone company. They noticed I was good with numbers and gave me an opportunity to get computer training. Computers were revolutionizing business, and I started my career in Information Technology (IT) when things were changing quickly. I worked for Fortune 500 companies, and then founded my own IT company. As we moved to specialization in IT staffing, the company grew rapidly, particularly during the past dozen years as we added a number of large, Fortune 500 companies to the list of clients we serve.

In 1997, I was diagnosed with breast cancer and had three major surgeries. While recuperating in the hospital, I noticed that nurses played a big role in my recovery, and I decided here was an opportunity for me to give back. I founded 24-Hour Medical Staffing Services in the year 2000 because of my personal experience, my desire to help patients receive the care they needed, and to help clients meet patients needs by providing additional nurses. I felt my skills and experience could transfer to the healthcare industry. My personal mission was to leverage my business skills and personal experience as a recovering patient to benefit both pa-



tients and hospitals. With the help of excellent healthcare professionals such as yourselves, our company has grown over time and now serves a number of hospitals in both southern and northern California. Thank you for being ambassadors for our company by helping us serve patients and hospitals 24 hours per day. Myrna Lavapie has played a big role in the development of our company, and we profile her in this issue as well. In the next issue, we will profile Chief Financial Officer, Darryl Stone, and our President, Ernie Bumatay. We have developed a strategic plan, and Ernie will lead the company through its next phase of growth and transformation. He has a background in helping other companies grow successfully. He also has served as Chief Operating Officer of a market leading, medical records management company. We will profile Ernie in our next issue.

## Getting to know Myrna Lavapie



Many of you know Myrna Lavapie as our company's Sales & Service Delivery Manager. She has been instrumental in the growth of 24-Hour Medical Staffing Services, LLC. With a Bachelors degree in Finance, Myrna joined Linda Stone at APR Consulting over ten years ago. Myrna moved over to 24-Hour Medical Staffing Services, LLC when it was small and struggling. She has played a key role in its development and growth. Myrna recruited many excellent health care professionals such as yourselves, and she worked hard to sign up a number of clients for you to serve. In addition to being an energetic, persuasive, and successful businesswoman, Myrna is also a loving wife and

mother of two.

During the formative years of the company, Myrna played a number of key roles. She called prospective clients on the phone. She wrote and presented numerous proposals and closed many deals. She also worked on invoicing, collecting cash, and paying our employees. In addition, she recruited and grew our healthcare professional staff, who in turn, have served our clients well. Myrna also recruited and trained corporate staff. In effect, she cloned herself. One of Myrna's most rewarding company memories is of a 90 year old in-home care patient who was recovering from multiple heart surgeries. Under our Registered Nurses' care, he

eventually recovered enough to get on a tennis court again and play the sport he loved. Myrna gets much satisfaction from helping our staff reach their professional goals.

Myrna's drive, experience, and caring personality bode well for her future and for those who work with her. She is really committed to your success because, at the end of the day, your success gives her immense fulfillment.

## Healthcare News



While U.S. job growth was less than economists expected in August – increasing by 169,000 – the healthcare sector remained a bright spot, adding 32,700 jobs, according to the Bureau of Labor Statistics' jobs report issued Friday, September 6, 2013.

Jobs in the healthcare sector have grown faster than in any other industry, according to a new report from the Brookings Institution. Over the past decade, the healthcare industry has experienced a 22.7 percent employment growth rate com-

pared with a 2.1 percent employment growth rate in all other industries. In every one of the 100 largest metro areas, healthcare today represents a higher share of jobs than before the recession.

Solid employment growth and a wide range of job prospects help make nursing a top healthcare job. The U.S. Bureau of Labor and statistics also projects significant job growth for registered nurses, licensed vocational nurses, and nurse management in the healthcare sector. Thanks in part to an aging population,

economic recovery, and ObamaCare; long-term job growth is expected to be much faster than the national average. New jobs will appear as physicians' offices and hospitals expand and staff up.

Sources: Healthcare It News, Workforce Management, Policy and Legislation, Healthcare Finance News.

## Your Healthcare Staffing Solutions

22632 Golden Springs Dr.  
Suite 320  
Diamond Bar, CA 91765

Phone: (909) 895-8960  
Fax: (909) 895-8964  
E-Mail: [HR@24-hrmed.com](mailto:HR@24-hrmed.com)

Contact our experienced Staffers for more opportunities  
[www.24-hrmed.com](http://www.24-hrmed.com)

## 24-Hour Medical Staffing Services, LLC

## Continuous Education

[www.rn.ca.gov](http://www.rn.ca.gov)  
[www.cdph.ca.gov](http://www.cdph.ca.gov)  
[www.bvnpt.ca.gov](http://www.bvnpt.ca.gov)  
[www.nursingcenter.com](http://www.nursingcenter.com)  
[www.continuecpr.com](http://www.continuecpr.com)  
[www.nihstrokescale.org](http://www.nihstrokescale.org)



## Questions/Comments

Your Feedback is very important to us.  
E-mail your suggestions to:  
[HR@24-hrmed.com](mailto:HR@24-hrmed.com)

• • •

The following Healthcare Professionals demonstrated great passion in providing high quality service to patients through years of experience with 24-HRMED. They have received excellent evaluations at their healthcare facilities and were highly recommended by our Staff. Congratulations!

**Leonard - RN**  
**Louella - CNA**  
**Kerry - Monitor Tech**  
**Victoria - Caregiver**

• • •

## Recognition Corner



## Joint Commission

We are a Joint Commission Certified Healthcare Staffing Company. JCAHO is an independent, non-for-profit, national body that oversees the safety and quality of health care and other services provided in certified organizations. They have recently renewed our Certification after extensive audit protocols. This Certification means our company meets high healthcare standards. We demonstrate commitment to the noblest ethical and moral values. We exhibit compassionate, genuine concern, and empathy for patients needs; often exceeding required bedside protocols. We maintain integrity by complying with all applicable laws and regulations. We strive to maintain the highest professional standards set forth by the industry.